

# Florida's Aging & Disability Resource Centers 2019 Legislative Priorities - Appropriations



## Background/Overview of Florida's 11 Aging & Disability Resource Centers:

- Florida's 11 Aging & Disability Resource Centers (ADRCs), also known as Area Agencies on Aging (AAAs), are established under Chapter 430, Florida Statutes, and the Federal Older Americans Act as enacted by Congress.
- Regionally located ADRCs, under contract with the Florida Department of Elder Affairs, provide seniors, adults with disabilities, caregivers, and families with a 'One-Stop-Shop' for information, eligibility, and access to Florida's long-term care programs. **ADRC statutory and contractual responsibilities include:**

### ✓ Assist Consumers under the Statewide Medicaid Managed Long Term Care Program with:

- |   |   |
|---|---|
| a. Program information, education & referral; | b. Consumer Intake & program eligibility screening;       |
| c. Medicaid financial application assistance; | d. Obtaining 3008 Level of care for Medicaid eligibility; |
| e. Annual consumer eligibility re-screening   | f. Enrollment Management System ("waitlist" releases);    |
| g. Consumer grievance/complaint resolution.   |   |

### ✓ Locally Operate Florida's Statewide 1-800 Helpline for Seniors and Adults with Disabilities:

Annually, ADRCs respond locally to hundreds of thousands of calls, each received by Florida's statewide toll-free Elder Helpline. The Helpline provides information, education, & referrals to seniors, adults with disabilities, caregivers, and families about services available within the community. ADRCs responded to over 1 million consumer calls for assistance in FY 2017-18.

### ✓ Manage State & Federally funded Home & Community Care Senior Programs:

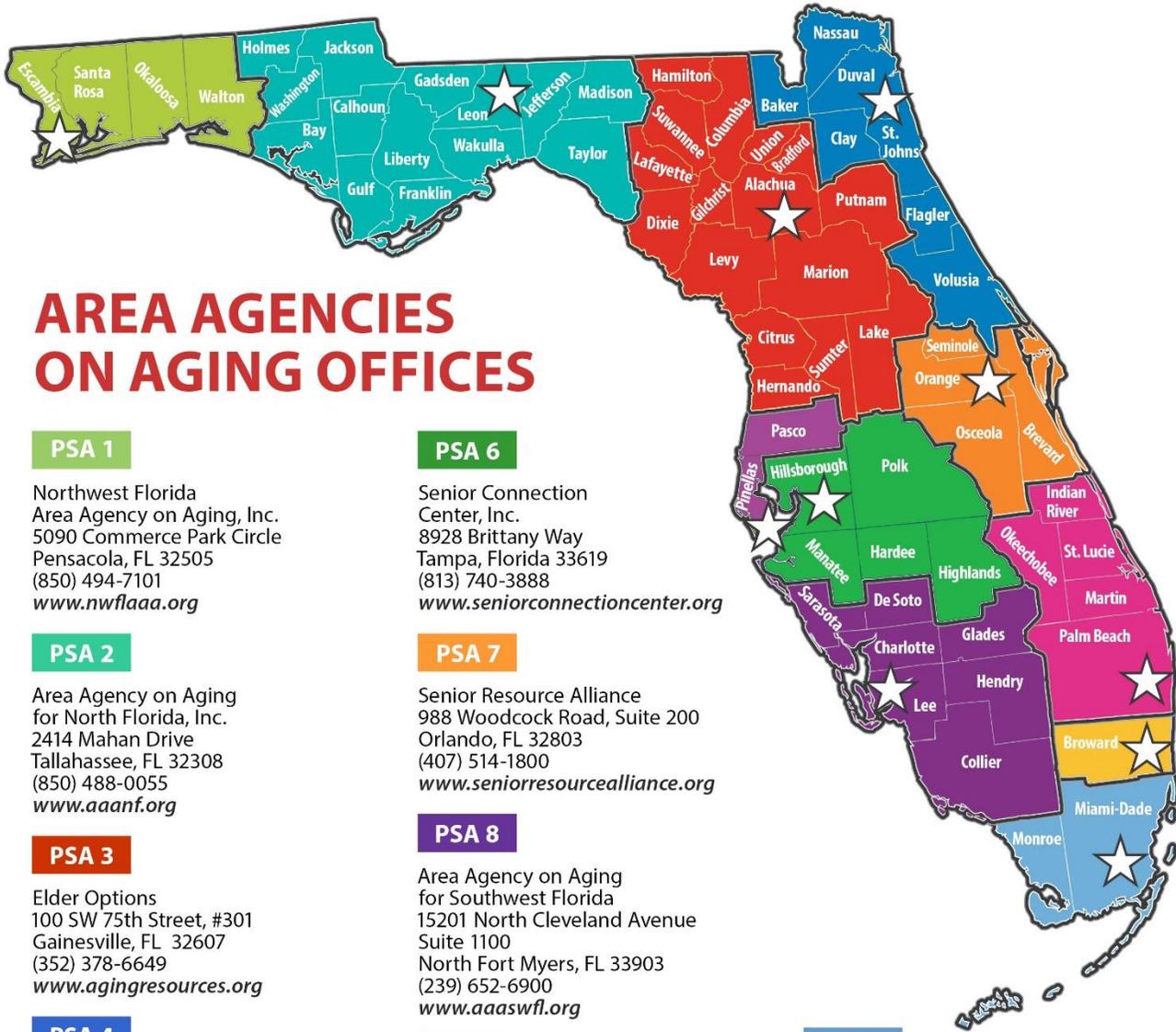
ADRCs manage over \$228 million annually in non-Medicaid-funded service contracts at the local level for the Florida Dept. of Elder Affairs. These state and federally funded home & community care programs for seniors include: Community Care for the Elderly; Home Care for the Elderly; Older Americans Act; Alzheimer's Respite Care; Local Service Programs; Adult Care Food Program; Medicare Counseling (SHINE Program); Elder Abuse Prevention & Training; Health & Wellness initiatives; and Emergency Home Energy Assistance for the Elderly.

#### **ADRCs are locally responsible for:**

- Developing & implementing an area-wide strategic plan for service delivery to target populations;
- Contract management, compliance monitoring, data integrity and reporting;
- Quality assurance monitoring and program/provider performance measures;
- Competitive procurement of Community Care for the Elderly Lead Agencies;
- Competitive procurement of Older Americans Act Program Service Providers;
- Financial & programmatic oversight/monitoring of service provider contract/service operations

***Florida's 11 ADRCs are private, not-for-profit entities that administer a long-term care system of supportive services for seniors and adults with disabilities in every region of Florida. The AAA/ADRCs work to ensure access, quality, financial accountability, and consumer satisfaction.***

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## AREA AGENCIES ON AGING OFFICES

### PSA 1

Northwest Florida  
Area Agency on Aging, Inc.  
5090 Commerce Park Circle  
Pensacola, FL 32505  
(850) 494-7101  
[www.nwflaaa.org](http://www.nwflaaa.org)

### PSA 2

Area Agency on Aging  
for North Florida, Inc.  
2414 Mahan Drive  
Tallahassee, FL 32308  
(850) 488-0055  
[www.aaanf.org](http://www.aaanf.org)

### PSA 3

Elder Options  
100 SW 75th Street, #301  
Gainesville, FL 32607  
(352) 378-6649  
[www.agingresources.org](http://www.agingresources.org)

### PSA 4

ElderSource,  
The Area Agency on Aging  
of Northeast Florida  
10688 Old St Augustine Road  
Jacksonville, FL 32257  
(904) 391-6600  
[www.myeldersource.org](http://www.myeldersource.org)

### PSA 5

Area Agency on Aging  
of Pasco-Pinellas, Inc.  
9549 Koger Boulevard,  
Gadsden Bldg., Suite 100  
St. Petersburg, FL 33702  
(727) 570-9696  
[www.agingcarefl.org](http://www.agingcarefl.org)

### PSA 6

Senior Connection  
Center, Inc.  
8928 Brittany Way  
Tampa, Florida 33619  
(813) 740-3888  
[www.seniorconnectioncenter.org](http://www.seniorconnectioncenter.org)

### PSA 7

Senior Resource Alliance  
988 Woodcock Road, Suite 200  
Orlando, FL 32803  
(407) 514-1800  
[www.seniorresourcealliance.org](http://www.seniorresourcealliance.org)

### PSA 8

Area Agency on Aging  
for Southwest Florida  
15201 North Cleveland Avenue  
Suite 1100  
North Fort Myers, FL 33903  
(239) 652-6900  
[www.aaaswfl.org](http://www.aaaswfl.org)

### PSA 9

Area Agency on Aging of Palm  
Beach/Treasure Coast,  
4400 N. Congress Avenue  
West Palm Beach, FL 33407  
(561) 684-5885  
[www.youragingresourcecenter.org](http://www.youragingresourcecenter.org)

### PSA 10

Aging and Disability Resource Center  
of Broward County, Inc.  
5300 Hiatus Road  
Sunrise, FL 33351  
(954) 745-9567  
[www.adrcbroward.org](http://www.adrcbroward.org)

### PSA 11

Alliance for Aging, Inc.  
760 NW 107th Avenue  
Suite 214, 2nd Floor  
Miami, FL 33172  
(305) 670-6500  
[www.allianceforaging.org](http://www.allianceforaging.org)

**PSA - Planning and Service Area**

# Florida's Aging & Disability Resource Centers 2019 Legislative Priorities - Appropriations



## **Priority 1:** Increase funding for Medicaid Workload for Aging and Disability Resource Centers (ADRCs) providing consumer eligibility and enrollment assistance under Florida's Statewide Medicaid Managed Long-Term Care Program. \$2,503,064

(Includes \$1,251,532 General Revenue & \$1,251,532 in Federal Medicaid matching funds).

### Justification:

- **All** frail seniors and adults with disabilities seeking to enroll in the Medicaid Managed Long-Term Care Program for home & community care services receive critical assistance provided by Florida's eleven ADRCs.

*A frail 82 year-old woman with three or more serious health conditions, who has very limited mobility and depends on public transportation, who has some level of dementia, is incontinent, hearing impaired, and who lives alone or with a caregiver who is severely stressed from the demands of caregiving, does **NOT** navigate the automated, complex Medicaid eligibility and enrollment process successfully without the diligent, professional and compassionate help provided by Florida's 11 ADRCs.*

- Since the program's inception in FY 2013, Florida's ADRCs have helped more than **70,000** frail seniors and adults with disabilities successfully enroll in managed long-term care. More than 20,000 program applicants will be released from the state's waiting list in FY 2018-19 and will require ADRC eligibility and enrollment assistance.
- Current Medicaid workload, however, as documented by 3 contractually required 30-day time studies conducted between June 2017 - June 2018 by the Florida Department of Elder Affairs, has consistently demonstrated a growing, unfunded workload and need for additional ADRC resources.
- Increased funding for ADRC Medicaid Workload is critical to ensure timely consumer enrollment in Florida's Medicaid Managed Long Term Care Program. If not funded, delays in client eligibility and enrollment will occur in **ALL** programs administered by ADRCs, including Medicaid **and** non-Medicaid programs such as Community Care for the Elderly and the Alzheimer's Respite Care Program. This places frail seniors and adults with disabilities at greater risk for hospital or nursing home admission at a much higher cost to Florida's taxpayers.

### Return on Investment:

- The return on investment for funding ADRC Medicaid workload is straightforward:

*Adequately funding ADRC Medicaid workload ensures timely consumer intake/screening and eligibility determination and enrollment assistance provided to consumers. Prompt assistance by ADRCs reduces the risk of more costly nursing home placement for seniors and adults with disabilities.*

# Florida's Aging & Disability Resource Centers 2019 Legislative Priorities - Appropriations



## **Priority 2:** Provide \$9,950,776 in General Revenue funding to serve 1,282 of the Frailtest seniors on the Department of Elder Affairs (DOEA) Waiting List.

- Includes:**
- \$7,256,316 to serve 862 seniors (Risk Level 4) under Community Care for the Elderly
  - \$1,491,712 to serve 128 seniors (Risk Level 5) under Alzheimer's Respite Care
  - \$1,202,748 to serve 292 seniors (Risk Level 5) under Home Care for the Elderly

### Justification:

- The number of 'most frail seniors' (risk level 4 & 5) on the waiting list for the Community Care for the Elderly, Home Care for the Elderly, and Alzheimer's Respite Care Programs is at an ALL TIME HIGH – 9,457 seniors, Risk Level 4 and 5 – those most at risk of institutional care, are in critical need of home care services for the programs listed above.
- Average Annual Cost of Care:

Community Care for the Elderly:	\$ 8,418
Alzheimer's Respite Care:	\$11,654
Home Care for the Elderly:	\$ 4,119
Medicaid Nursing Home Care:	\$87,363
- As reported by the Florida Legislative Office of Economic and Demographic Research:
  - Over 56% of Florida's population growth, between now and 2030, will be comprised of seniors aged 60+
  - Florida has almost 1,000,000 seniors age 80+ who are most likely to require long term care assistance
  - With 5 million seniors, Florida ranks 1<sup>st</sup> nationally with the highest number & percentage of seniors 60+.

### Community Care for the Elderly (CCE) and Alzheimer's Respite Care (ADI) Programs – Who we are serving:

- Average age of seniors served by these programs is between 81 to 83 years old. Most are female and require assistance with 3 to 5 activities of daily living (eating, bathing, dressing, grooming, ambulating, and toileting);
- Serves high risk, functionally impaired, lower-income seniors, who do not qualify for Medicaid, with in-home care and community services. These services are not provided by Medicare and include immediate services provided to high risk, Adult Protective Services referrals received from the Dept. of Children & Families;
- Services help frail seniors remain at home safely and with dignity and include home delivered meals, personal care, adult day care, medical transportation, homemaker services, and other supportive services. Services also provide critical support, training, respite, and assistance to full-time caregivers.
- These programs slow the rate of growth in Medicaid long term care expenditures by providing a minimal amount of help needed by frail seniors to remain at home;

### The Return on Investment to Taxpayers:

Total annual cost to serve 1,282 of the frailtest, most at risk seniors, on DOEA waiting list:	\$ 9,950,776
Total annual cost to serve these 1,282 seniors in a nursing home (paid by Medicaid):	<u>\$112,000,000</u>
Total potential cost-avoidance – [comparing home care cost to nursing home cost]:	<b>\$102,049,224</b>

# Florida's Aging & Disability Resource Centers 2019 Legislative Priorities - Appropriations



**Priority 3:** Provide \$699,780 in increased funding for the 11 Area Agencies on Aging under contract with the Department of Elder Affairs to establish one Contract Manager position in each agency for contract management and administrative costs associated with administering Florida's Alzheimer's Disease Initiative Programs.

## Justification:

- Area Agencies on Aging receive **NO** funding to pay for contract management costs for the Alzheimer's Disease Initiative Program established and funded by the Florida Legislature. Area Agencies have relied on federal Older Americans Act funding that has remained flat over the past decade, to administer state-funded home and community care programs, including the Alzheimer's Disease Initiative.
- Since FY 2008-09, funding for Alzheimer's services provided by the Legislature and administered by the 11 Area Agencies on Aging has grown from \$9.9 million to \$22.7 million.
- The 11 Area Agencies on Aging annually administer 115 separate Alzheimer's respite care service provider contracts. Area Agencies process invoices for payment, monitor service quality and provider compliance with state policy, ensure providers and facilities meet credentialing requirements, monitor client eligibility, oversee consumer satisfaction, and report critical data to the Department of Elder Affairs.
- The 11 Area Agencies on Aging operate like the Department of Children and Families private, not-for-profit, Managing Entities who annually receive \$21.7 million for administrative costs to manage regional service provider contracts for Florida's Mental Health & Substance Abuse Program.
- **No state funding is provided to the 11 Area Agencies on Aging for their contract management responsibilities under the Florida Alzheimer's Disease Initiative Program.**

# Florida's Aging & Disability Resource Centers 2019 Legislative Priorities - Appropriations



**Priority 4:** Provide \$4,770,381 of additional funding to establish an Adult Protective Services “Budget Reserve Set-Aside” within the Community Care for the Elderly Program to pay for the cost of emergency services provided to Adult Protective Services High-Risk Referrals received from the Department of Children and Families (DCF).

## Justification:

- Chapter 430, Florida Statutes, requires ADRCs to provide emergency services to high-risk elderly victims of abuse, neglect, or exploitation – a.k.a. “Adult Protective Services (APS) Referrals” **within 72 hours** of the referral from the Department of Children and Families (DCF).
- For FY 2017-18, ADRCs received 1,177 new APS Referrals from DCF. The cost of services provided to these frail, at-risk seniors by the Community Care for the Elderly Program totaled \$4,770,381.
- APS Referrals are impacting the ability of ADRCs to serve seniors who are on the Community Care for the Elderly Program waiting list. Increased funding appropriated by the Florida Legislature to serve seniors on the Community Care for the Elderly waiting list must be used instead to serve DCF high risk Adult Protective Service referrals.
- As Florida’s senior population continues to increase and grow older, DCF, DOEA, the ADRCs, and our Community Care for the Elderly Lead Agencies expect to see increased numbers of APS referrals, thereby further impacting the Area Agencies on Aging ability to serve seniors on the waiting list.

## Recommendation:

- Provide \$4,770,381 to serve the projected number of DCF Adult Protective Services high risk referrals and establish an APS Referral ‘set-aside’ budget within the Community Care for the Elderly Program Appropriation that is held in reserve by the Department of Elder Affairs. These funds would only be released to respective ADRCs when an APS referral is received from DCF. Funding would be released on a first-come, first-served basis by region and again, only when APS referrals are received.
- Require each ADRC to continue to report on the number of APS referrals received by planning and service area along with the type, cost, and duration of services provided.